

MARKET MONITOR LAUNCH

Webinar Questions and Answers

September 2015

WEBINAR QUESTIONS AND ANSWERS

Question	Answer
Will all historical audits be imported to the new platform?	No, historical audits will not be imported to the new platform. We encourage you to download any records you might need before Friday, September 4, when we will archive the legacy system.
In PSMS Industry Monitor we can copy or export audit information that is populated from the "Audit Search" function. Can we do this in Market Monitor?	Currently, no. However, if you feel this would be valuable to add, please contact our support team with your feature request. We'll consider all input.
Can we still communicate via email?	You can no longer reply to audit notice emails, but you can communicate with our support team by contacting us at au.support@wmcglobal.com .
Does that mean it is no longer required to confirm receipt of the infringement notice via email within 24hrs?	Correct. Instead, you will need to log into the portal and keep the Compliance Team apprised of your progress in correcting the infringement notice.
Do you still have your Sydney office?	Yes, we are still in Sydney.

THANK YOU.

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