Partner Services houses Partner Validations WMC Global has conducted on behalf of CTIA for short code registry lessees. A Partner Validation is a background check meant to ensure that the companies working with you pursue sound business practices and maintain upstanding reputations in the industry. Partner Validations protect the market from high-risk participants that could damage customer experiences and impair market success.

**Accessing Partner Services**

You can access Partner Services directly from [www.usportal.wmcglobal.com/ps](http://www.usportal.wmcglobal.com/ps) or from within Market Monitor.

To access Partner Services from its direct link, complete the following steps.

1. Open a browser window.
2. Enter [www.usportal.wmcglobal.com/ps](http://www.usportal.wmcglobal.com/ps) in the address bar or the search field.
3. Click MY ACCOUNT in the top right corner of the homepage.
4. Click the **Sign In** button on the dropdown menu, shown in Exhibit 1, which sends you to the Sign-In page displayed in Exhibit 2.

**Exhibit 1: Partner Services Sign-In Button**

![Partner Services Sign-In Button](image1)

**Exhibit 2: Sign-In Page**

![Sign-In Page](image2)
To access Partner Services from Market Monitor, complete the following steps.

2. Click the red arrow to the right of your email address, loading the dropdown menu, as shown in Exhibit 3.

Exhibit 3: Partner Services

3. Select Partner Services.

Viewing the Partner Services Dashboard

After signing in, the Partner Services Dashboard loads, displaying the first Partner Validation in your list. Exhibit 4 is an example of a Partner Validation.
Viewing Other Partner Validations

The Partner Services Dashboard defaults to showing the first Partner Validation in your list, sorted alphabetically. To change the Partner Validation displayed in the dashboard, choose another company from the dropdown menu, as shown in Exhibit 5.
Exhibit 5: Partner Validation Company Dropdown Menu

Support

The WMC Global Support Team is only a phone call or email message away. Should you have questions or require assistance, contact them via email at us.support@wmcglobal.com or by phone at +1 855 272 8182, Monday through Friday, from 9:00 A.M. and 5:00 P.M. EST.